Make sure you are not using a saved link or book mark to access online banking. Go to cudodge.com and log in there

You may need to clear your Internet cache

- Press Ctrl+Shift+Delete
- Be sure all the boxes that are checked below are checked on yours
- Click Delete
- Wait for it to finish and then close your browser and reopen it.
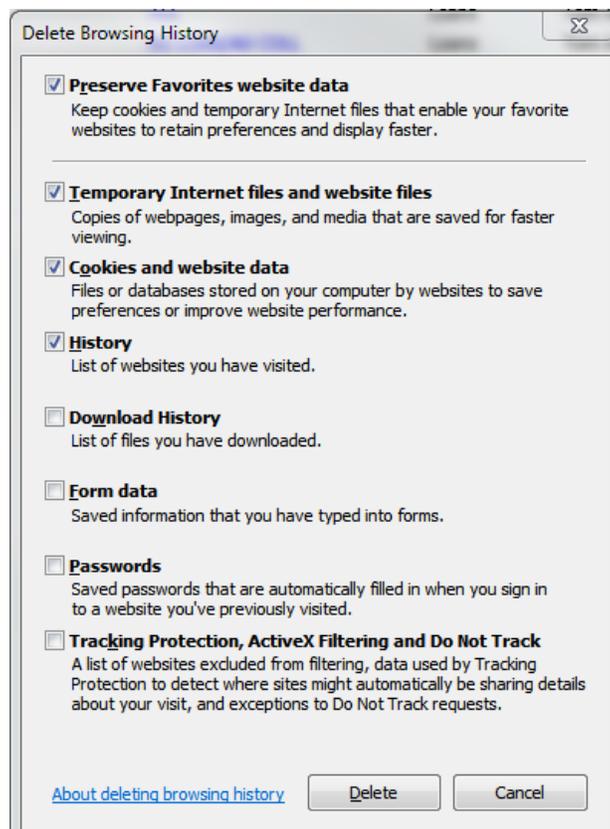
Make sure you are using Internet Explorer 10 or 11. To find your version

- Go to Tools by pressing Alt+X
- Click About Internet Explorer
- Make sure it says 10 or 11.
- If it doesn't you will need to update Internet Explorer

In some rare cases you will need to make sure your browser has TLS enabled.

- Press Alt+X
- Click Internet Options
- Click the Advanced Tab on the far right
- Scroll all the way to the bottom
- Be sure TLS 1.0, 1.1, and 1.2 are checked
- Click Apply and OK
- Close you browser and re-open